

NATIONAL LAMPOON's CHESS Maniac 5 BILLION^{and 1}

Troubleshooting Tip Sheet CD-ROM Version

Having trouble installing or running *National Lampoon's Chess Maniac 5 Billion and 1*? Follow the suggestions listed below to improve the performance of *Chess Maniac* on your machine. If you follow these instructions and cannot improve performance, print out your CONFIG.SYS and AUTOEXEC.BAT files and the results of a **MEM /C** command. Then, call our Customer Support line at (510)522-1164, Monday through Friday, 9:00 AM to 5:00 PM Pacific Time.

The Installer

These are not Installation instructions. Please consult the Installation and Loading Card before considering these suggestions.

- DO NOT INSTALL *CHESS MANIAC* ON A MACHINE WITH RESIDENT DISK COMPRESSION. Disk compression programs include **Stacker**, **SuperStor** and **DoubleSpace**. Data on your hard disk drive may be **damaged or destroyed**. If you wish to attempt installation to a compressed drive, please be sure to back up your hard drive before commencing. If successful, an installation on a machine with resident disk compression requires 54MB of compressed space on the hard drive.
- Your expanded memory manager must be running before you execute the Installer. For **QEMM** users, *Chess Maniac* requires version 6.0 or newer. Call the manufacturer of your memory manager to see if you are running the latest version.
- Sound Blaster and Sound Blaster Pro card users must set the DMA channel to 1. Consult the documentation of your sound card to check and adjust this setting.
- In your CONFIG.SYS file, files and buffers must be set to 40. To set these values, include the following on two separate lines in your CONFIG.SYS file:

```
FILES=40  
BUFFERS=40
```
- Deactivate any disk caching such as **SmartDrive** or **PC-Cache**.
- While running both the Installer and the program, turn off any screen savers.

- For DOS 6.0 users, you can create a boot disk with the following boot-up files:

CONFIG.SYS

```
DEVICE=C:\DOS\HIMEM.SYS
DEVICE=C:\DOS\EMM386.EXE 1024 RAM
<see Note>
FILES=40
BUFFERS=40
```

Note: After the second line, insert the command to activate the Microsoft CD Extension driver and the driver for the CD-ROM you are using, which is different for each CD-ROM drive manufacturer. Your CD-ROM installation manual has more information.

AUTOEXEC.BAT

```
PROMPT $P$G
PATH=C:\DOS
LOADHIGH MOUSE.COM
```

If you do not know how to create a boot disk or the functions of the above files, consult the manuals for DOS and your CD-ROM drive. If you still need assistance, contact Customer Support.

The Program

- If there aren't any chess pieces on the board when you load the game, you have damaged video files. Try re-installing.
- You may discover that your mouse runs into an invisible wall halfway across the screen. This problem is caused by an old mouse driver. Call the manufacturer of your mouse and ask for an update of the mouse driver. You can also try using the driver in your DOS directory.
- For QEMM users, make sure that you are using version 6.0 or later of the QEMM386 driver. Consult Quarterdeck if you have any questions regarding QEMM.
- Running the game under Windows may produce an "OUT OF MEMORY" error. Press **Ctrl** **Esc** and then end any other active applications from within the Task Manager. Run *Chess Maniac* again. If it still will not run, you may not have enough memory to run *Chess Maniac* under Windows. Try running the game in DOS instead.
- If the game locks up and is trying to access the A or B drives, try increasing the size of the DMA Buffer to 64K in your memory manager. For instructions, consult the manual of your memory manager. If you still cannot get the game to run, print out your CONFIG.SYS and AUTOEXEC.BAT files and the results of a **MEM /C** command. Call our Customer Support line at (510)522-1164, Monday through Friday, 9:00 AM to 5:00 PM Pacific Time.